



# Hitachi Consulting Protects Their Global Remote Workforce with Endpoint Protection

Enabling autonomous protection with minimal impact on users and endpoints

## The Challenge: Enabling Hassle-free Productivity

With headquarters in Dallas, Texas, and over 6,500 users around the world, providing the best available protection against malicious attacks is a priority for Hitachi Consulting. Recently merged with Hitachi Vantara, Hitachi Consulting is the digital solutions and professional services organization supporting the initiatives of Hitachi Ltd., a global technology and social innovation leader. Acting as a catalyst for change, Hitachi Consulting helps organizations accelerate digital transformation and maximize operational efficiency to deliver measurable, sustainable business results. Leveraging data as a strategic asset, Hitachi Consulting helps clients to innovate at speed, disrupt markets, and develop new revenue streams.

Working closely with customers and partners to generate greater efficiency and deliver continuous, incremental value, Hitachi Consulting helps create digital solutions that address some of the world's biggest challenges. That means not having the time to worry about whether their own environment is secure against malicious attacks that could impact the entire Hitachi, customer, and partner ecosystem.

## Hitachi Consulting

### CHALLENGES

- Protect against all threats across all remote endpoints
- Minimize the impact of security management on end-users
- Eliminate the effect of security scans on endpoint performance

### SOLUTION

- SentinelOne Endpoint Protection Platform

### BENEFITS

- Comprehensive next-gen protection against all malicious threats including malware, ransomware, and zero day exploits
- Advanced AI for pre-execution protection and fully-automated, policy-driven response
- Simplified security management with zero impact on end-users

“We started looking at endpoint security,” says Michael Shisko, Director of IT, Hitachi Consulting, “that would give us the next-gen protection from zero-day exploits, from malware, from ransomware, and from all of those new attacks that our traditional antivirus solution wasn’t giving us.”

## Automated with Minimal User Impact

“The success factors that we had to meet were protection for the endpoint and autonomy,” states Jake Hartman, Manager of IT Support Services at Hitachi Consulting. “The clients needed to be autonomous and require very little administrative overhead. It also had to have a minimal impact on the endpoint itself.”

The Hitachi Consulting team chose SentinelOne’s Endpoint Protection Platform (EPP) because of its unified detection, prevention, and response capabilities within a single, purpose-built agent. Providing complete visibility into the individual endpoints with full-context, real-time forensics, SentinelOne uses fully-automated, policy-driven response capabilities to eliminate threats rapidly.

Supporting all Windows versions as far back as XP, more than ten flavors of Linux, and Apple macOS, SentinelOne offered protection of all Hitachi Consulting’s 6,000 plus endpoints. The solution requires minimal administration, saving time while providing complete visibility into all malicious activities. Threats are identified and neutralized at the agent level, mitigating the risk of infection spreading across the network.

## Leveraging AI for Threat Containment

Replacing traditional signatures and eliminating recurring scans that impact end-user productivity, SentinelOne’s single-agent technology uses multiple AI engines to stop attacks before they infect the system. As soon as malicious activity is detected, the agent automatically responds at machine speed, providing real-time

### Michael Shisko

Director of IT,  
Hitachi Consulting



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protection against executables, file-based and file-less malware, lateral movement tactics, weaponized documents, and zero-day exploits. If required, endpoints can be automatically isolated, disconnected from the network, and rolled back to their pre-infected state.

“What allowed us to choose Sentinel one was that it handled every piece of malware and ransomware we threw at it,” notes Hartman. “The second factor was the autonomy. [SentinelOne] is not something we have to handhold. We get it installed, and it does its job.”

## Defending Against Every Attack at Every Stage

“It’s always easy to pick a product if it does everything you need and doesn’t have any negatives,” says Shisko. “[SentinelOne] did everything we needed from a management perspective, a deployment perspective, and a protection standpoint. There were no gaps in what we were looking for, so it was a relatively simple decision when it came down to it.”

SentinelOne is the only platform that defends every endpoint against every type of attack and at every stage in the threat lifecycle. With over 3,000 customers and year-on-year growth in excess of 300%, SentinelOne digests activity across millions of endpoints and billions of events every day. New threats, including ones from state sponsored entities, are quickly identified and advanced techniques developed to minimize risk.